

# OnMobile Global Spain S. L. U Data Breach Notification to Supervisory Authority

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## Approval and authorization:

Name	Designation & Department	Date
	MR, Senior Manager – Information Technology	26.12.2024



#### **Breach Notification to Supervisory Authority**

#### **OnMobile Global Spain S.L.U**

Avenida de Europa numero 24, Edificio Torona, Planta 1, Modulo A, Letra C, del Parque Empresarial La Moraleja, codigo postal 28108 de Alcobendas, Madrid (Espana)

[Date]

To: [Supervisory Authority's Name]

[Supervisory Authority's Address]

Subject: Notification of Personal Data Breach

Dear [Supervisory Authority's Name / Title],

We are writing to inform you of a personal data breach that has occurred at OnMobile Global Spain S.L.U, as required under Article 33 of the General Data Protection Regulation (GDPR). We discovered the breach on [Date of Discovery], and we are providing you with the details of the incident as outlined below.

#### 1. Description of the Personal Data Breach

On [Date of Breach], [brief description of the incident, e.g., an unauthorized access to our database, a ransomware attack, accidental data exposure]. The breach was detected on [Date of Discovery]. The incident resulted in the potential compromise of personal data of approximately [Number of Individuals Affected] data subjects.

#### 2. Categories of Data Subjects and Personal Data Affected

The breach involved the following categories of data subjects and types of personal data:

- Categories of Data Subjects: [e.g., customers, employees, users]
- Types of Personal Data:
- [Type of Data 1: e.g., Full Name]
- [Type of Data 2: e.g., Contact Information (email address, phone number)]

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- [Type of Data 3: e.g., Address]
- [Type of Data 4: e.g., Financial Information (if applicable)]
- [Type of Data 5: e.g., Account Information]

#### 3. Likely Consequences of the Personal Data Breach

The potential consequences of this breach include:

- Unauthorized access to personal data
- Identity theft or fraud
- Financial loss
- Phishing attacks and other forms of social engineering
- Compromised account security

#### 4. Measures Taken or Proposed to Address the Breach

We have taken the following steps to address the breach and mitigate its impact:

- Immediate Actions:
- [e.g., Isolated affected systems]
- [e.g., Conducted a thorough investigation]
- [e.g., Informed relevant internal teams and stakeholders]
- Security Enhancements:
- [e.g., Implemented additional security measures]
- [e.g., Engaged cybersecurity experts]
- [e.g., Updated access controls and monitoring]
- Data Subject Notification:
- We have notified the affected data subjects via [method of communication, e.g., email, postal mail] on [Date of Notification to Data Subjects].

#### 5. Contact Information

For any further information or to discuss the details of this breach, please contact our Data Protection Officer (DPO):

- Name: Dinesh Pillai

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- Email: dinesh.pillai@derix.in

- Phone: +91 9769693764

- Address:12A-09, 13<sup>th</sup> Floor, Parinee Crescenzo, G Block, BKC, Bandra East, Mumbai – 400051.

#### 6. Additional Information

We are committed to protecting the personal data of our data subjects and ensuring the highest level of security. We are taking this incident very seriously and will continue to monitor the situation and take any necessary actions to prevent future breaches.

#### Acknowledgment

We acknowledge our responsibility under the GDPR and will cooperate fully with your office to address this breach. We will provide further updates as more information becomes available.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Position]

[Your Contact Information]

OnMobile Global Spain S.L.U